

**SENATE AMENDMENT 9,
TO 2007 ASSEMBLY BILL 207**

November 8, 2007 – Offered by Senators ROBSON, COGGS, VINEHOUT, TAYLOR, ERPENBACH, MILLER and RISSER.

At the locations indicated, amend the engrossed bill as follows:

1. Page 29, line 22: after that line insert:

“(11m) CALL CENTERS. (a) In this subsection:

1. “Call center” means a business or subunit of a business that engages in providing customer-based service.

2. “Customer-based service” means sales or technical assistance or expertise concerning a product or service that is provided to a customer or a prospective customer of the product or service.

(b) A video service provider may not use a call center, whether operated by the video service provider or any other person, that provides assistance to in-state customers or potential customers of the video service provider's video service unless the call center is located in this state."

(END)